

## RETURNS FORM

<b>RETURN TO:</b> KROO CREW APPAREL 10 Shinnars Ave., Narre Warren VIC 3805	<b>RETURN FROM:</b> Customer's Address
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Invoice No:       -----  
 Order Date:       -----  
 Date Received:   -----  
 Email Address:   -----

QUANTITY	PRODUCT CODE	PRICE	REASON CODE	COMMENTS
Total Refund Price		\$		

**Returns Policy:**

If you have made a purchase and found that you are unhappy with the product you have received, we are able to refund or exchange under the following conditions:

- Item must be returned within **7 days** from the tracked date of delivery
- Item must be in its original saleable condition
  - Item must not have been worn, washed or altered.
  - Tag ("Once this tag is removed, this garment cannot be returned.") is still attached to the item.
  - All other contents of the package must be returned.
- Full priced items may be refunded, and sale priced items may be exchanged or be provided store credit.
- You must include an extra AusPost satchel with your return, which will be used to mail back the exchange item. Otherwise, a store credit will be issued under your account.
- This returns form must be filled and returned with the items from the original package.

**Reason Codes:**

- A**      Wrong Size
- B**      Item is damaged or faulty
- C**      Received incorrect item
- E**      Others (please specify) -----

**THANK YOU FOR YOUR BUSINESS!**

www.kroocrew.com

For any concerns please email us at help@kroocrew.com